

## Contact

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(LinkedIn)

## Top Skills

Physical Security

Personnel Management

Emergency Management

## Certifications

OSHA 30-hour General Industry  
Safety and Health

CPR/AED

Certified Protection Professional  
(CPP)

Physical Security Professional (PSP)

Professional Certified Investigator  
(PCI)

## Honors-Awards

ASIS International 2016 Council  
Chairman of the Year

Security Management Magazine  
Certificant Profile

NYU Presidential Scholar

NYU College of Arts and Science  
Standard Bearer

Alph Phi Sigma National Criminal  
Justice Honor Society

## Publications

Securing Art in Unusual Spaces

Creating Effective Tabletop  
Exercises

Five Ways to Protect Open-Air Art  
Maximizing ROI Through Effective  
Risk Analysis

# Robert Carotenuto CPP, PCI, PSP

Director Of Security at The Shed (NY)  
New York, New York

## Summary

Experienced executive with demonstrated leadership in the security industry. Strength in collaborating with cross-functional teams. Developed and presented successful security and facilities management keynotes, seminars, workshops, and webinars to both national and international audiences. Lifelong learner with professional studies and experience in information systems and facilities management.

## Experience

The Shed (NY)  
Director Of Security  
October 2019 - Present (9 months)  
New York, New York

- Lead all staff on the security team through the development, training, documentation and implementation of operational policies, standards and procedures that will create a welcoming and safe environment for our guests and audiences
- Responsible for securing the physical assets of The Shed, artists, and staff
- Responsible for the maintenance and operation of security, radio communications and access control systems, including the digital storage and retrieval of camera surveillance footage
- Conduct investigations and provide reports of incidents, loss or damage of property
- Support cross functional cooperation and communication with the production, events, ticketing, curatorial & programming departments to ensure successful, artist driven activities
- Serve as the building liaison to NYPD, FDNY and security management personnel from the adjoined office, retail and residential properties for coordinating event activities, emergency management and preparedness and site security protocols

- Analyze, evaluate and supervise all security operations, including planning and research, providing review and recommendations of alternative methods and improvements
- Assist the Fire Safety Director in maintaining safety standards for the organization
- Develop and maintain building-specific security and operational procedure manuals

## John Jay College

### Adjunct Lecturer

August 2014 - December 2019 (5 years 5 months)

Department of Security, Fire, and Emergency Management

Teach undergraduate and graduate classes, traditional classroom and online, in security management, emergency management, physical security, risk analysis and assessment, and fire safety. Courses taught:

Business Continuity Planning

Emergency Planning

Emergency Planning: Preparedness

Introduction to Emergency Management

Introduction to Security

Protection Management Systems

Risk, Threat, and Critical Infrastructure

Safety and Security in the Built Environment

## The New York Botanical Garden

### Associate Vice President

July 2010 - September 2019 (9 years 3 months)

- Led a 24x7 team of fifty-five (55) security professionals protecting five hundred staff members, 1.3 million visitors, and thirty-three buildings on a 250-acre campus in the heart of the Bronx.
- Served as Head of Garden Management on weekends and in the absence of VP for Operations and Chief Sustainability Officer, directing and supervising all staff and operations.
- Directed all security and fire safety operations.
- Presented five-year strategic plan for Operations and Security departments to the NYBG Board of Trustees and all NYBG staff.
- Developed security plan for LuEsther T. Mertz Rondina Art Gallery, presented plan to NYBG CEO and members of the Board, created RFP, and managed successful \$100k project implementation.

- Collaborated with cross-functional teams to develop and implement plans for Garden exhibitions such as “Monet’s Gardens,” “Frida Kahlo: Art, Garden, Life,” and “CHIHULY,” that have set attendance records.
- Instituted customer service program that have resulted in decreased visitor complaints and has helped increase visitation 85% since 2010.
- Coordinated, managed, and negotiated contracts and services (security, radio, and fire systems), with recent security upgrade projects totaling \$50,000 annually.
- Revised security training program to engage NYPD Shield, FBI, and US Secret Service agents to train security staff on active shooter response, terrorism awareness, identifying suspicious packages, and behavioral detection techniques.
- Established professional relationships with local, state, and federal agencies.
- Ensured compliance with all local, state, and federal regulations.

## The Metropolitan Museum of Art

### Associate Security Manager

November 1994 - July 2010 (15 years 9 months)

- Helped lead 24x7 team of five hundred (500) security professionals at The Met’s main building and The Cloisters.
- Directed all emergency operations and staff training as well as managed all electronic and physical security systems to protect more than six million visitors, two thousand staff members, and one million works of art in a landmark building of 2.2 million square feet.
- Managed security-related capital projects totaling over \$4 million including American Wing Phases I-IV, Greek and Roman Art Phases III & IV, Islamic Art, 19th Century Paintings, and the Master Fire Plan.
- Negotiated and managed security, fire alarm, and sprinkler system vendor contracts in excess of \$300k annually.
- Collaborated with project architects, Museum curators, security integrators and related Museum and non-Museum service providers and ensured all facility renovations and new construction adhered to security and fire system standards set by the Security Department.
- Worked with the Museum’s Emergency Action Team to create an Executive Emergency Checklist as well to develop tabletop exercises to help test the Museum’s emergency response procedures.
- Created and managed RFP for The Cloisters’ fire system upgrade.
- Selected for The Met’s “Excelling as a Leader” program for senior managers.

- Promotion history: Assistant Security Manager (2002-2004), Dispatcher (2000-2002), Associate Dispatcher (1997-2000), Special Patrolman (1996-1997, Security Officer (1994-1996)

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## Education

City University of New York-John Jay College of Criminal Justice  
Master of Science (M.S.), Protection Management: Emergency Management  
Concentration

Baruch College  
Master of Science (M.S.), Information Systems

New York University  
Bachelor of Arts (B.A.), English

New York University School of Professional Studies  
Professional Certificate, Facilities Management