

Certification *Profile*



From his first position as a loss prevention officer to his current role as president of his own consultancy, **Glen W. Kitteringham, CPP**, has found tremendous satisfaction in his security management career. “I like

building and creating a security program from the bottom up,” states Kitteringham. “The value that I can bring to help an organization protect its employees and other assets makes security management incredibly rewarding.”

Kitteringham began his career with the Hudson Bay Company. After two years in loss prevention, he moved into the organization’s internal investigations office, where he looked into employee fraud and theft for four years. He then went on to work for a Calgary-based organization where he focused on insurance fraud.

In the decade prior to founding his own consultancy in 2010, Kitteringham worked in the contract guard industry and for a property management company. Today, as president of Kitteringham Security Group, Inc., of Calgary, Alberta, Canada, he provides security and life safety services to a variety of clients.

While there have been many memorable moments over the course of his career, a research project into the minds of shoplifters stands out. Kitteringham and a fellow researcher interviewed 20 offenders about their shoplifting

habits. They discussed their decision-making process and “showed how they concealed merchandise,” he notes.

An ASIS International member since 1993, Kitteringham says that he has found the benefits of networking locally, nationally, and internationally especially valuable. ASIS education and volunteer opportunities have provided additional opportunities to develop a variety of leadership, management, and marketing skills. In 2011, Kitteringham’s work was recognized with the Society’s E. J. Criscuoli, Jr., CPP, Volunteer Leadership Award.

Kitteringham is a strong proponent of certification, education, and training. A desire to advance his own career led Kitteringham to earn his Certified Protection Professional® (CPP) designation in 2002. “I wanted to obtain an internationally recognized security management designation that would give me the knowledge I needed to take my career to the next level,” he states.

“Certification has allowed me to see the bigger picture when it comes to security management,” observes Kitteringham. “There are commonalities when it comes to planning, prioritizing, conducting risk assessments, developing countermeasures, and in other areas. Earning my CPP has given me confidence and enabled me to identify consistencies in the security management process.”

By Leigh A. McGuire, ASIS public relations manager