

Hurricane Katrina Resources

Louisiana Resources

Katrina - Tropical Weather Tools	
National Hurricane Center Weather Related Links Flood Safety Tips Actions Before & After A Hurricane Storm Surge Information Sheet LSU Hurricane Tracking Chart - (PDF)	State Police Road Closure Hotline: 1-800-469-4828 Road Closure Index Parish Contact Information State Police Evacuation Information Your Evacuation Plan
Disaster Preparedness/Response Links for Pets, Domesticated Animals Katrina Satellite Imagery - LSU's Earthscan Labs	
Shelter Information: Red Cross- 1(866)-GET-INFO (438-4636) Special Needs Shelter Information Triage Phone Numbers: Alexandria: 800-841-5778 Baton Rouge: 800-349-1372 Houma/Thibodaux: 800-228-9409 Lafayette: 800-901-3210 Shreveport: 800-841-5776 Monroe: 866-280-7287 Slidell/Hammond: 866-280-7724 Lake Charles: 866-280-2711	
Equine Shelter/Evacuation Site Information Locations for Animal Evacuation: Alexandria - Large & Small 318-442-4222 (all vet clinics will accept) Lamar Dixon - Gonzales - Large Animals Shreveport - LSU-S (pets only, no livestock) West Monroe - Ike Hamilton Coliseum	
Louisiana Hotel Information 1-800-99-GUMBO	
Emergency Shelter Information Points: Tourist Welcome Center, US 65 & 84, 1401 Carter St. (US 84), Vidalia, LA Tourist Welcome Center, TA Truck Stop, Tallulah Exit (Hwy 65 & I 20) Paragon Casino, 711 Paragon Place, Marksville LA Sammy's Truck Stop, I-49, Exit 53, 3601 LA 115W, Bunkie, LA Med Express Office, 7525 US 71, Alexandria, LA P.E. Gym, LSU- Shreveport, One University Place, Shreveport, LA Pickering High School, 180 Lebleu Rd., Leesville, LA Mowad Civic Center, 5th & 10th St., 1 Block off US 165, Oakdale, LA	

This information is being provided to you by the Work/Life Program at Harris, Rothenberg International. Due to a high volume of calls being received by organizations in affected locations, information has not been verified. It is important to remember the quality of the provider cannot be insured by Harris, Rothenberg International or your employer. While the program will make every effort to provide you with the tools necessary for evaluating your options, only you can determine whether a certain service is suited to your family's needs.

Louisiana Funded Organizations in or near ZIP Code 70051 and 70076-

The following individual(s) is(are) the contact for the Local Board near the area:

- Area: St John the Baptist Parish
- Name: Dean Torres
- Org.: United Way
- Address: Post Office 2019
- Reserve, LA 70084
- Telephone: 985-651-9118
- Fax: 985-651-9110

- Area: St Charles Parish
- Name: Timothy Vial
- Org.: St. Charles Parish
- Address: Post Office Box 302
- Hahnville, LA 70057
- Telephone: 985-783-5000
- Fax: 985-783-1216

**Mississippi Funded Organizations Resources
Pascagoula, MS**

- Name: Kathleen Carroll
- Title: Administrative Assistant/Office Manager
- Org.: United Way Of Jackson & George Counties
- Address: 3510 Magnolia Street
- Pascagoula, MS 39567
- Telephone: 228-762-7662
- Fax: 228-762-7669

Name	Address 1	Add2	City	Phone	Fax
United Christian Outreach, fiscal agent for:	Our Daily Bread	5109 Friar Tuck Avenue	Pascagoula, MS 39581	228-762-7365	228-762-2074
American Red	Southeast	Post	Pascagoula	228-	228-

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Cross	Mississippi Chapter	Office Box 727	MS 39568	762-2455	762-0838
Salvation Army	Post Office Box 630		Pascagoula, MS 39568	228-762-7222	228-762-7227
Catholic Social Services	Post Office Box 1457		Biloxi, MS 39533	228-702-2169	228-702-2133

Meridian, MS Funded Organization Resources

- Name: Thad Quarles
- Org.: United Way of East Mississippi
- Address: Post Office Box 5376
- Meridian, MS 39302
- Telephone: 601-693-2732
- Fax: 601-693-2748
-

Name	Address	Add2	City	Phone	Fax
American Red Cross	Post Office Box 205	1711 24th Avenue	Meridian, MS 39302	601-485-5151	601-485-1084
Salvation Army, The	Post Office Box 422	120 6th Avenue	Meridian, MS 39302	601-483-6156	601-693-7117
Multi County Community Service Agency	Post Office Box 905		Meridian, MS 39302	601-482-9887	601-482-9860
Wesley House Community Center	Post Office Box 1207	1520 8th Avenue	Meridian, MS 39302	601-485-4736	601-485-4739
Love, Inc.	3111 36th Street		Meridian, MS 39305	601-483-1740	- -
United Way of East Mississippi	2003 23rd Avenue	Post Office Box 5376	Meridian, MS 39302	601-693-2732	601-693-2748
Care Lodge, Inc.	Post Office Box 5331		Meridian, MS 39301	601-482-8719	601-482-8718
Hope Village for Children	East Mississinni	Post Office	Meridan, MS 39302	601-553-	601-553-

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	Children's Shelter	Box 26		8588	8669
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American Red Cross Resources by State

Louisiana

American Red Cross

Southeast Louisiana Chapter
Address: American Red Cross
Southeast Louisiana Chapter
2640 Canal Street
New Orleans, LA 70119
E-mail: lroberson@arcno.org Phone: 504-620-3105
Fax: 504-827-2135
Web site: <http://www.arcno.org>

Mississippi

American Red Cross

Address: American Red Cross
Key Chapter
1820 23rd Avenue
Meridian, MS 39302-3114
E-mail: keychapter@bellsouth.net Phone: 601-485-5151
Fax: 601-485-1084
Web site: <http://www.redcross-keychapter.org>

Address: American Red Cross

Southeast Mississippi Chapter

1096 Jackson Avenue
Pascagoula, MS 39567
E-mail: sems@southeastmsarc.org Phone: 228-762-2455
Fax: 228-762-0838

Mississippi Gulf Coast Chapter

Address: American Red Cross
Mississippi Gulf Coast Chapter
2782 Fernwood Dr
Biloxi, MS 39535
E-mail: admin@redcross-msgc.com Phone: 228-896-4511
Fax: 228-896-7000
Web site: <http://www.redcross-msgc.com>

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Red Cross Shelters in Texas

Greater Houston Area Chapter Red Cross (713) 526-8300
2700 Southwest Freeway | P.O. Box 397 Houston, TX 77001-0397

HOUSTON – August 31, 2005- The Red Cross has opened 13 shelters in the Greater Houston area to help disaster victims forced from their homes by Hurricane Katrina. The shelters will remain open and additional shelters will be opened as necessary.

As of Thursday morning:

- Mont Belview Sr Center (Full 112 capacity)
11607 Eagle Drive
- Baytown Community Center (Full 250 capacity)
2407 Market St
Baytown, TX
- Memorial Baptist Church (Full capacity 135)
600 W. Sterling
Baytown Texas 77520
- St. Peter Claver (Full capacity 220)
6005 N. Wayside Drive
Houston TX
- Moody Methodist Church (Full capacity 300)
2803 53rd Street
Galveston, Texas
- Spring Tabernacle (Full capacity 200)
3034 FM 2920
Spring, TX 77338
- Gloria Dei Lutheran Church (150 /capacity 250)
18220 Upper Bay Rd-Nassau Bay
Houston, TX
- St. Mary's Catholic Church (Full capacity 200)
701 Church Street
Brenham, TX
- Fairmont Park Baptist Church (128 /capacity 200)
10401 Belfast
LaPorte, TX
- New Life Central (100 /capacity 300)
2104 Underwood
LaPorte, TX
- 1st United Methodist Church (12 /capacity 200)
4308 W. Dallas
Conroe, TX
- 1st Baptist Church (0 /capacity 200)
906 Ave A
Katy, TX
- 1st Baptist Church (Full /capacity 400)
1229 Ave J
Huntsville, TX

Also a Red Cross information **Hotline number** regarding locations of shelters is available for Hurricane Katrina victims. Call Red Cross **1-(866) GET-INFO**. Due to the high demand, the Houston Chapter has opened a local phone bank to provide information on Houston Area Red Cross activities at **713.313.5480**. *The number for the Louisiana State Police: 1.800.469.4828.*

Families and individuals are advised to bring along basic personal items that they will need in the shelter. Those items should include pillows and bedding items, essential medications and health-related items, extra clothing, and a toy or activity for any children they might be bring with them.

The centers will provide a safe haven for individuals and families evacuated from homes affected by Hurricane Katrina.

The American Red Cross disaster relief fund enables Red Cross to be prepared financially before disaster strikes so that trained disaster workers can respond immediately with financial assistance and the dire emotional needs victims have.

All American Red Cross disaster assistance is free, made possible by voluntary donations of time and money from the American people. To help the victims of this and other disasters, contributions can be made to the American Red Cross Disaster Relief Fund by calling 1-800-HELP NOW or 1-800-257-7575 (Spanish). Contributions to the Disaster Relief Fund may also be sent to your local American Red Cross chapter or to the American Red Cross, P.O. Box 37243, Washington, D.C. 20013. Internet users can make a secure online credit card contribution by visiting www.houstonredcross.org.

Red Cross Shelters in Tennessee

NASHVILLE, Tenn. (August 30, 2005) – The American Red Cross is now engaged in the largest mobilization of resources in its history for a single natural disaster. Hurricane Katrina, a deadly Category 4 storm, slammed the Gulf Coast and left widespread devastation in its wake. As images of the aftermath make their way to televisions across the nation, people have become compelled to help and take action. The Nashville Area Chapter and Williamson County Chapter of the American Red Cross are leveraging local resources to provide local assistance.

LOCAL SHELTER OPENS FOR EVACUEES

The Nashville Area Chapter and Williamson County Chapter of the American Red Cross have partnered together to open a shelter for evacuees stranded in the Nashville metropolitan area.

The shelter is located at the Clearview Baptist Church, 537 Franklin Road, Franklin, TN. For shelter information, contact the Williamson County Red Cross at (615) 790-5785. As of 4:00 p.m. on Tuesday, August 30, the shelter is open to evacuees.

DISASTER WELFARE INQUIRIES

“We know thousands of Americans are worried about their loved ones in the aftermath of devastating Hurricane Katrina,” said Colleen Zakrewsky, CEO, Nashville Area Red Cross. “The primary concerns of the American Red Cross at this time are to ensure the safety of all the people affected by the disaster, provide them with food and shelter, and reunite separated family members within the affected area.”

Due to outages in service or overload of telephone circuits, as well as ongoing evacuations in the area, it may be difficult to reach the sought person. The Red Cross has the same problems with communications as the general public and is often restricted by emergency personnel from even going into many of the disaster areas. The Red Cross is only accepting inquiries for medical and mental health emergencies at this time. For local inquiries, call (615) 250-4300.

As soon as phones and the Internet are up and working, American Red Cross workers within the disaster area will be urging those individuals within the area to notify their relatives of their own personal wellbeing.

In the meantime, the Red Cross encourages callers to take the following steps:

Place calls during off-peak hours, after 10 pm and throughout the night, when phone calls are more likely to get through. (Phone service can be spotty and intermittent, depending on the volume of calls into the disaster area.)

If the caller has a computer, try sending an email to the sought person. (The sought person may have evacuated to an area where email can be accessed.)

Think of other friends or relatives that the sought person may have contacted first and call or email them.

Try other phone numbers for the neighbors, employer, co-workers, school, or place of worship of the sought **person**.

Red Cross Shelters in Birmingham, AL Area

**South Hall at the Birmingham-Jefferson Convention Complex (BJCC)
1 Civic Center Plaza, Birmingham, AL 35203**

What should I bring to the Shelter?

If people have to evacuate to a Red Cross shelter, what should they bring?

Red Cross encourages those who plan to stay in a Red Cross shelter to bring the following items for each member of their family: prescription and emergency medication, extra clothing, pillows, blankets, hygiene supplies, important documents and other comfort items. Additionally, special items for children and infants, such as diapers, formulas and toys, should be brought, along with other special items for family members who are elderly or disabled.

What about pets?

Why can't people bring pets to a Red Cross disaster shelter?

Shelters are places of refuge for all members of the community, many of whom have allergies related to pets or who are afraid of certain animals. The Red Cross is concerned about the care, health, and comfort of all people in our shelters. Public health, animal control, physical space, hygiene, and other issues all indicate that animals are best kept separated from congregate shelters.

The American Red Cross will continue to admit to its disaster or evacuation shelters individuals with disabilities accompanied by their service animals. Pets and other animals, however, cannot be admitted to Red Cross shelters for the reasons cited above. Red Cross cannot operate animal shelters, and animal shelters operated by others cannot be identified with the Red Cross. Disaster Services at national headquarters will continue working with The Humane Society of the United States and with the American Humane Association as they explore options and strategies for animal care before, during, and after disasters.

Red Cross chapters can work with local affiliates of The Humane Society of the United States and the American Humane Association to advocate that local government disaster plans include provisions for the care of animals before, during, and after a disaster occurs, while adhering to the current Red Cross position. These organizations are best equipped to handle family pets and other animals than the Red Cross. Often, advance planning makes it possible for animal shelters to be available near shelters for people.

Practical Information for those Affected

Water Supply

If water cannot be purchased or found and a “boil order” is issued in your community do the following:

1. Fill a large pot with water from the tap
2. Strain the water through cheesecloth, a sheet or other clean, porous material to remove as many solids as you can.
3. Bring the water to a rumbling boil and let it boil for at least 5 minutes.
4. Pour the water back and forth between two clean pots. This will help it cool and will also add air to the water to make it taste better.
5. Let the water cool. After it is cool, add 16 drops of liquid chlorine bleach per gallon of water. Let the water stand a half hour. If it gives off a slight chlorine smell and looks clear it's OK to use.

Assistance for Pets

American Humane Association

<http://www.americanhumane.org/>

Animals, as well as people, are often victims of volcanic eruptions, floods, tornadoes, hurricanes and other national disasters. The AHA provides on-site rescue and relief for animal victims of disaster. AHA maintains an Emergency Animal Relief Fund to provide desperately needed funds to local animal welfare agencies attempting to meet animals' needs when disaster strikes.

American Humane Association

<http://www.americanhumane.org/redstar>

Founded in 1877, the American Humane Association is the nation's only organization dedicated to protecting both children and animals. American Humane's Red Star Emergency Services rescues animals in disasters and reunites them with their guardians. American Humane's National Responders work in all kinds of situations – wildfires, floods, hurricanes, blizzards, terrorist attacks – to rescue animals that are left behind

Animal Care and Control

<http://www.ci.sf.ca.us/acc/>

We, as people, have a responsibility to animals. Animal care and control laws were first enacted in the mid-1800's to ensure that animals were treated humanely. As life became more complicated in the twentieth century, new laws were needed to enable animals and humans to continue to live compatibly. Many of these ordinances, such as the lead and anti-litter laws, protect not only the animals, but humans and their property as well.

Animal Rescue Foundation

<http://www.arf.ab.ca>

To rescue homeless, lost or abandoned dogs in order to prevent and alleviate animal suffering and reduce pet overpopulation. To provide dogs with food, shelter, care and medical attention on a temporary basis. ARF is currently developing an education and awareness program for the Indian Reserves, teaching responsible and proper care for dogs and cats.

Information supplied by American Red Cross, FEMA and EFSP (Emergency Food and Shelter National Board Program).

Additional General Resources

Craigslist

- Search for temporary housing <http://neworleans.craigslist.org/>

- New Orleans Hurricane Victims- missing <http://neworleans.craigslist.org/laf/>

City of New Orleans: <http://www.cityofno.com/portal.aspx>

Louisiana Governor's Office: <http://www.gov.state.la.us/>

Salvation Army's Team Emergency Radio Network (assistance finding loved ones):

<http://www.satarn.org/>(click on Health & Welfare)

National Next Of Kin Registry (assistance finding loved ones): <http://www.nokr.org/>

Hurricane Katrina Recovery Information

http://www.firstgov.gov/Citizen/Topics/PublicSafety/Hurricane_Katrina_Recovery.shtml#vgn-disaster-cleanup-and-agency-resources-vgn

Federal Emergency Management Agency (FEMA) Resources

The Disaster Assistance Process for all locations –**Assistance for Individuals and Households**. This program, which may include cash grants of up to \$26,200 per individual or household, includes:

- Housing Assistance
 - Lodging expenses reimbursement (for a hotel or motel)
 - Rental assistance (cash payment for a temporary rental unit or a manufactured home)
 - Home repair cash grant
 - Home replacement cash grant
 - Permanent housing construction in rare circumstances
- Other Needs Assistance
 - Medical, dental, funeral costs
 - Transportation costs
 - Other disaster-related needs

Low-Interest Loans. Most, but not all, federal assistance is in the form of low interest loans to cover expenses not covered by state or local programs, or private insurance. People who do not qualify for loans may be able to apply for a cash grant.

The Farm Service Agency (FSA) and the Small Business Administration (SBA), offer low interest loans to eligible individuals, farmers and businesses to repair or replace damaged property and personal belongings not covered by insurance.

Veterans Benefits. The Department of Veterans' Affairs provides death benefits, pensions, insurance settlements and adjustments to home mortgages for veterans.

Tax Refunds. The Internal Revenue Service (IRS) allows certain casualty losses to be deducted on Federal income tax returns for the year of the loss or through an immediate amendment to the previous year's return.

Excise Tax Relief. Businesses may file claims with the Bureau of Alcohol, Tobacco and Firearms (ATF) for payment of Federal excise taxes paid on alcoholic beverages or tobacco products lost, rendered unmarketable or condemned by a duly authorized official under various circumstances, including where the President has declared a major disaster. Read more, (445 Kb Word Document)

Unemployment Benefits. Disaster Unemployment assistance and unemployment insurance benefits may be available through the state unemployment office and supported by the U.S. Department of Labor.

Crisis Counseling. The purpose of the crisis counseling program is to help relieve any grieving, stress, or mental health problems caused or aggravated by the disaster or its aftermath. These *short-term* services, provided by FEMA as supplemental funds granted to State and local mental health agencies, *are only available to eligible survivors of*

Presidentially-declared major disasters. Those who may require this confidential service should inquire about it while registering for disaster assistance. Or they may contact FEMA's toll-free Helpline number 1-800-621-FEMA (TTY 1-800-462-7585) to find out where these services can be obtained. Crisis counselors are often on-hand at Disaster Recovery Centers (when they are established). Eligible survivors may also learn more about where crisis counseling services are available via the media, and FEMA's Recovery Times newsletters. Crisis counseling services are also offered by the American Red Cross, the Salvation Army, other voluntary agencies, as well as churches and synagogues. Additional mental health information may be found on the U.S. Department of Health and Human Services, Center for Mental Health Services' website, www.mentalhealth.org.

Free Legal Counseling. The Young Lawyers Division of the American Bar Association, through an agreement with FEMA, provides free legal advice for low-income individuals regarding cases that will not produce a fee (i.e., those cases where attorneys are paid part of the settlement which is awarded by the court). Cases that may generate a fee are turned over to the local lawyer referral service.

Individuals, families and businesses may be eligible for federal assistance if they live, own a business, or work in a county declared a Major Disaster Area, incur sufficient property damage or loss, and, depending on the type of assistance, do not have the insurance or other resources to meet their needs.

To apply for Assistance for Individuals and Households, all you have to do is call the special toll free telephone number, 1-800-621-FEMA (TTY: 1-800-462-7585) and register. Specially trained operators at one of FEMA's National Processing Service Centers will process your application.

Your rights: Each Federal agency that provides Federal financial assistance is responsible for investigating complaints of discrimination in the use of its funds. If you believe that you or others protected by Civil Rights laws have been discriminated against in receiving disaster assistance, you may contact one of FEMA's Equal Rights Officers (ERO), who has the job of ensuring equal access to all FEMA disaster programs. The ERO will attempt to resolve your issues. You can read more about your civil rights on the FEMA site.

National Processing Service Centers

Three national centers perform provide centralized disaster application service to FEMA customers. Known as National Processing Service Centers (NPSC's), these centers house an automated "teleregistration" service-a toll-free phone bank through which disaster victims apply for Assistance to Individuals and Households-and through which their applications are processed and their questions answered.

A major advantage of teleregistration is timeliness. Toll-free lines can be staffed up quickly, even though in catastrophic or multiple disaster situations there may be busy signals until staff-up is complete. Calls can normally be taken within hours of the President's declaring a major disaster. This compares to an average of four or five days to set up a walk-in application center in affected areas, which had been the traditional

method of intake. The toll-free service is also convenient. There is no need to take time off from work, arrange for baby sitters, or stand in lines.

FEMA's service representatives are thoroughly trained. Refresher training courses, downtime exercises, pre-shift quizzes and program knowledge tests are part of the continuing education process.

Calls to the phone banks are frequently monitored. Monitors are valuable assistants in the training process. Service representatives are monitored at random to ensure that the utmost professionalism is maintained during calls. Monitors critique telephone etiquette and program knowledge and score a performance evaluation in the interest of further enhancing the quality of the telephone interview.

After a call is taken and a disaster application recorded, the processing of applications begins. FEMA's computer systems enable automatic determination of eligibility for about 90% of cases requesting housing assistance, usually within 10 days of application. The other 10% of cases, which may need documentation of some sort (for example, insurance payment documentation), may take a little longer. Cases are also automatically considered for possible grant assistance beyond what he/she can qualify for a disaster loan from the Small Business Administration loan program.

The NPSC computer systems are used to record vital caller data, to order and process inspections, to electronically transmit the data to the numerous disaster aid providers within minutes, and to answer questions from applicants via the "helpline." The computer systems also help assure that each caller is mailed important custom tailored information regarding the types and nearest sources of various forms of disaster aid specific to each caller's needs. Finally, the databases provide a variety of statistical analyses, reporting and tracking services to FEMA and other agencies active in disaster relief.

NPSC's are located in Denton, TX; Berryville (Mt. Weather), VA; and Hyattsville, MD. The first national center opened in 1994.

Information has been supplied by FEMA

Additional information courtesy of NACHA:

Both the FDIC and NCUA have now issued toll-free numbers that consumers can call with questions about accessing their bank accounts, lost records, ATM cards, Direct Deposit, or how to reach their bank or credit union.

Banks

For more information:

<http://www.fdic.gov/news/news/press/2005/pr8805.html>

24/7 Toll-Free Number for Consumers:

1-877-ASK-FDIC [1-877-275-3342]

****The FDIC website also has useful information for consumers affected: www.fdic.gov**

Credit Unions

For more information:

<http://www.ncua.gov/>

Toll-Free Number to address CU Operations and Members affected by Katrina

1-800-827-6282: This will bring up a recording directing the caller to one of the following extensions depending on the nature of the inquiry:

Alabama& Mississippi: x3049

Louisiana: x4049

Data Processing: x8049