

PCI DOMAINS
TASKS, KNOWLEDGE
&
SKILLS
June 2010

PCI Examination Structure and Content

Domain 01 CASE MANAGEMENT (29%)

Task 01/01 Analyze case for applicable ethical conflicts

Knowledge of:

- 01/01/01 Conflict resolution elements
- 01/01/02 Nature/types/categories of ethical issues related to cases (fiduciary, conflict of interest, attorney-client)
- 01/01/03 Applicable aspects of laws, codes, and regulations

Task 01/02 Analyze and assess case elements and strategies

Knowledge of:

- 01/02/01 Case categories (computer, white collar, financial, criminal, etc.)
- 01/02/02 Analytical methods to data
- 01/02/03 Strategic/operational analysis
- 01/02/04 Lethality of crime intelligence

Task 01/03 Determine need and develop strategy by reviewing procedural options

Knowledge of:

- 01/03/01 Case flow
- 01/03/02 Negotiation process
- 01/03/03 Investigative methods
- 01/03/04 Cost-benefit analysis
- 01/03/05 Applicable aspects of laws, codes and regulations

Task 01/04 Manage and implement investigative resources necessary to address case objectives

Knowledge of:

- 01/04/01 Manpower and assignment
- 01/04/02 Time management
- 01/04/03 Quality assurance process
- 01/04/04 Review chain of custody procedures

Task 01/05 Identify and evaluate investigative process improvement opportunities

Knowledge of:

- 01/05/01 Management/legal review
- 01/05/02 Liaison resources
- 01/05/03 Internal and external analysis
- 01/05/04 Resolution

Domain 2 INVESTIGATIVE TECHNIQUES AND PROCEDURES (50%)

Task 02/01 Conduct surveillance by physical and electronic means in order to obtain relevant information

Knowledge of:

- 02/01/01 Methods of surveillance
- 02/01/02 Types of surveillance
- 02/01/03 Types of surveillance equipment
- 02/01/04 Pre-surveillance routines
- 02/01/05 Applicable aspects of laws, codes, and regulations
- 02/01/06 Documentation of surveillance activities

Task 02/02 Conduct interviews/interrogations of witnesses and subjects to obtain relevant information

Knowledge of:

- 02/02/01 Interview and interrogation techniques (electronic, face-to-face, telephonic)
- 02/02/02 Techniques for detecting deception (e.g., non-verbal communication)
- 02/02/03 Methods and techniques of eliciting admission and/or confession
- 02/02/04 Documentation and completion of witness/subject statement
- 02/02/05 Applicable aspects of laws, codes, and regulations (e.g., individual rights, privacy, interrogation)

Task 02/03 Collect and preserve objects and data for assessment and analysis

Knowledge of:

- 02/03/01 Requirements of chain of custody
- 02/03/02 Methods/procedures for seizure of various types of evidence
- 02/03/03 Methods/procedures for preserving various types of evidence
- 02/03/04 Forensic opportunities and resources
- 02/03/05 Applicable aspects of laws, codes, and regulations (e.g., rules of evidence and discovery)

Task 02/04 Conduct research by physical and electronic means and analyze data to obtain relevant information

Knowledge of:

- 02/04/01 Methods of research using physical resources
- 02/04/02 Methods of research using electronic resources
- 02/04/03 Methods of analysis of research results
- 02/04/04 Documentation and reporting of analytical efforts
- 02/04/05 Applicable aspects of laws, codes, and regulations

Task 02/05 Collect and report relevant information

Knowledge of:

- 02/05/01 Obtaining information from federal, state, and local agencies
- 02/05/02 Obtaining information from companies and private/public enterprises (e.g. mutual aid)
- 02/05/03 Documentation and reporting of information
- 02/05/04 Applicable aspects of laws, codes and regulations

Task 02/06 Use computers/digital media to gather information/evidence

Knowledge of:

- 02/06/01 Concepts and principals of computer operations and digital media
- 02/06/02 Concepts and principals of digital forensics
- 02/06/03 Computers to retrieve, store and document digital information
- 02/06/04 Documentation and reporting of information
- 02/06/05 Applicable aspects of laws, codes and regulations

Task 02/07 Use special investigative techniques to gather critical information/evidence

Knowledge of:

- 02/07/01 Concepts, principles and methods of polygraph examinations
- 02/07/02 Concepts, principles and methods of video/audio recordings
- 02/07/03 Concepts, principles and methods of forensic analysis (e.g., writing, documents, fingerprints, DNA, biometrics, chemicals, fluids, etc.)
- 02/07/04 Concepts, principles and methods of undercover investigations
- 02/07/05 Documentation and reporting of information
- 02/07/06 Applicable aspects of laws, codes and regulations
- 02/07/07 Development of confidential sources

Domain 03 CASE PRESENTATION (21%)

Task 03/01 Prepare report to substantiate investigative findings

Knowledge of:

- 03/01/01 Critical elements and format of an investigative report
- 03/01/02 Investigative terminology
- 03/01/03 Logical sequencing of information
- 03/01/04 Applicable aspects of laws, codes, and regulations

Task 03/02 Prepare and present testimony by reviewing case files, meeting with counsel and presenting relevant facts

Knowledge of:

- 03/02/01 Witness preparation
- 03/02/02 Types of testimony
- 03/02/03 Applicable aspects of laws, codes, and regulations (e.g., applicable privileges, hearsay, rules of procedure)