

Certification *Profile*



The path to security management for **Lorrie Bentley-Navarro, CPP**, began with a bachelor's degree in education from Elon University in North Carolina. After a brief stint as a middle school science teacher, Bentley-Navarro became a patrol officer with a local law enforcement agency.

"My job in law enforcement was really an accident," she says. "I had always been an athlete and liked the idea of being a public servant. I had no idea that this decision would catapult my career into the corporate security realm."

From there, she worked for a contract security organization as a uniformed supervisor for a pharmaceutical company. She was subsequently promoted to operations manager for the security command center (which included several satellite facilities) of a local financial institution. She was then hired as a security consultant for the same financial institution in 2002. In 2008, she was recruited for her current position as senior security manager for SAS Institute.

SAS, headquartered in Cary, North Carolina, employs more than 11,000 people in 400 offices in 54 countries. It is the largest privately owned software company in the world and the largest independent vendor in the business intelligence market.

As the senior manager of the security and safety department, Bentley-Navarro is the second-in-command to the director of security. "My day-to-day operational responsibilities include the management and oversight of administrative operations and program management," Bentley-Navarro says, explaining that this area consists of security, fire, and life-safety programs and systems, the security

control center, contract uniformed services, and security reception. She has five direct reports and 20 indirect reports.

Bentley-Navarro smiles when asked to describe a typical day. "There really is no such thing here," she says. Her duties include project management, security system service, maintenance, testing and design, system acceptance, writing standards and guidelines, vulnerability assessments, central alarm station operations, and customer greeting and facilitation.

Like most of her industry peers, workplace violence and active shooter threats are just a few of her major concerns. "We are a global organization, and there are challenges in defining standards and a consistent security and safety approach to all of our offices and locations," she says. "Continuity of business and pandemic plans are high on the radar due to recent H1N1 outbreaks."

Bentley-Navarro has been an ASIS member for nine years. "The networking opportunities that come from attending local chapter meetings, ASIS-sponsored educational programs, and the annual Seminar and Exhibits are invaluable," she says.

She earned her CPP in 2005. "It has provided me with a baseline of knowledge that I can apply to most aspects of my job," she says, "such as developing best practices for responding to a critical incident and designing technical specifications for security systems."

Bentley-Navarro's supervisor is also a CPP. "We highly encourage other team members to make certification a career goal," she says. "As a matter of fact, two of my direct reports will be seeking ASIS certification this year."
—By Vicki Moeser, ASIS public relations manager